

AIS offers free calls to ease user burden amid outbreak

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Mobile phone operator Advanced Info Service (AIS) is giving 100 free minutes this month to help ease the burden on users amid the Covid-19 outbreak.

The registration period for the free 100-minute package will run until May 15. Under the plan, users will be able to call others on the same network for 100 minutes within 45 days after confirmation, according to Prathana Leelapanang, chief of AIS's Consumer Business Office.

Mr Prathana said the promotion is made available to all AIS customers including foreigners working in the kingdom.

He said AIS's plan enables people to adjust their lifestyle under the "new normal".

People have been social distancing and making lifestyle adjustments to reduce coronavirus transmission amid the outbreak.

"Whether working from home,

learning from home or online shopping [...], these activities need a quality communication system," Mr Prathana said.

Thai AIS customers can claim the free package by inputting *170* on their phone and entering their 13-digit ID card number used to register for their SIM. Pressing # then the call button completes the process.

Foreign AIS customers can send their passport number via SMS to 170 to redeem the offer.

A confirmation will appear on the phones of AIS users should they be approved. The minutes are to be used within 45 days.

Prepaid customers will receive an extra SIM validity for 45 days.

AIS has in the past worked with the National Broadcasting and Telecommunications Commission to provide 10 gigabytes of mobile internet data for 30 days for free.

Similarly, the two have also boosted the speed of home broadband internet to 100 megabytes for no additional cost.